

ARTHUR S. JAGO
DOU 306, 1900 Commerce Street, Tacoma WA 98402

EMPLOYMENT

University of Washington, Tacoma

Associate Professor of Management, Milgard School of Business	2025 — Present
Assistant Professor of Management, Milgard School of Business	2019 — 2025

University of Southern California

Postdoctoral Research Associate, Marshall School of Business	2018 — 2019
--	-------------

EDUCATION

Stanford University

Ph.D. Business Administration (Organizational Behavior)	2018
---	------

Northwestern University

B.A. Psychology and Cognitive Science (Summa Cum Laude)	2012
---	------

PUBLICATIONS (h-index: 10)

Raveendhran, R., **Jago, A.**, Fast, N., & Gratch, J. (in press). A New Kind of Hierarchy? Predicting Leaders' Use of AI Assistants to Interact with Employees. *Computers in Human Behavior*.

Jago, A., & Yam, K. C. (2025). Moral Spillover from Creators to Autonomous Technological Agents. *Journal of Experimental Psychology: General*, 154, 2825-2840.

Jago, A., Raveendhran, R., Fast, N., & Gratch, J. (2024). Algorithmic management diminishes status: An unintended consequence of using machines to perform *Journal of Experimental Social Psychology*, 110, 104553.

Jago, A., & Fast, N. (2024). Reinforcement, erosion, and infusion: How AI-powered algorithms influence culture. *Management and Business Review*, 4, 40-44.

Jago, A., & Carroll, G. (2024). Who made this? Algorithms and authorship credit. *Personality and Social Psychology Bulletin*, 50, 793-806.

Jago, A., Carroll, G., & Lin, M. (2022). Generating authenticity in automated work. *Journal of Experimental Psychology: Applied*, 28, 52-70.

Jago, A., & Laurin, K. (2022) Assumptions about algorithms' capacity for discrimination. *Personality and Social Psychology Bulletin*, 48, 582-595.

Jago, A., Fast, N., & Pfeffer, J. (2022). Losing more than money: Organizations' prosocial actions appear less authentic when their resources are declining. *Journal of Business Ethics*, 175, 413-425.

Fast, N., & **Jago, A.** (2020). Privacy matters... or does it? Algorithms, rationalization, and the erosion of concern for privacy. *Current Opinion in Psychology*, 31, 44-48.

Jago, A., Kreps, T. A., & Laurin, K. (2019). Collectives in organizations appear less morally motivated than individuals. *Journal of Experimental Psychology: General*, 148, 2229-2244.

Jago, A., & Pfeffer, J. (2019). Organizations appear more unethical than individuals. *Journal of Business Ethics*, 160, 71-87.

Jago, A., & Laurin, K. (2019). Inferring commitment from rates of organizational transition. *Management Science*, 65, 2842-2856.

Jago, A. (2019). Algorithms and authenticity. *Academy of Management Discoveries*, 5, 38-56.

Jago, A., & Laurin, K. (2017). Corporate personhood: Lay perceptions and ethical consequences. *Journal of Experimental Psychology: Applied*, 23, 100-113.

UNDER REVISION

Jago, A., O'Connor, K., & Carroll, G. Generative AI and Domain-Specific Competence. Revise and Resubmit, *Journal of Experimental Psychology: Applied*.

Xu, C., **Jago, A.**, & Flynn, F. Algorithm Use Undermines Perceptions of Communal Organizational Culture. Revise and Resubmit, *Nature: Humanities and Social Sciences Communications*.

WORKS IN PROGRESS

Tomova-Shakur, T., **Jago, A.** It Doesn't See The "Real" Me: Perceptions of Algorithms' Capabilities to Assess Psychological Characteristics.

O'Connor, K., **Jago, A.**, & Carroll, G. Restoration Vs. Creation: AI and Work Continuance.

Zhang, J., O'Connor, K., **Jago, A.**, & Carroll, G. Process Involvement and AI Authenticity.

CONFERENCE PRESENTATIONS

Berkeley Haas Authenticity Conference (2025)

Academy of Management (2016-2024)

BYU Ethical Issues of Our Time (2024)

Psychology of Technology (2017, 2018, 2020, 2021)

Stanford MS&E Changing Nature of Work Conference (2021)

Society for Personality and Social Psychology (2014-2016, 2021)

Stanford IRiSS (2014)

TEACHING EXPERIENCE

University of Washington, Tacoma:

Instructor, TBUS300 (Managing People)	2019-Present
Instructor, TMGMT475 (Organizational Change)	2019-Present
Instructor, TMGMT570 (Organizational Change)	2022-Present
Instructor, TBUS511 (Leadership Lab; MBA Intensive)	2024-Present

Stanford University:

Course Assistant, Introduction to Organizational Behavior	2013-2017
Course Assistant, Managing Groups and Teams	2013-2017

GRANTS AND AWARDS

MBA Faculty of the Year (2026)
 MOC (AOM) Best Submission with Practical Implications (2020)
 MOC (AOM) Best Submission with Practical Implications (Nominated; 2019)
 Stanford Alumni Research Experience Program (2016-2018)
 Stanford Research Experience Program (2015-2018)
 Doctoral Support Fellowships (Various; 2012-2017)
 Doroghazi Eagle Scout Award (2015)
 Phi Beta Kappa, Northwestern University (2012)
 James Alton James Scholarship in the Social Sciences, Northwestern University (2011)
 Dean's List, Northwestern University (2008-2012)

AD-HOC REVIEWING

Academy of Management Journal
 Management Science
 Organization Science
 Organizational Behavior and Human Decision Processes
 Academy of Management Discoveries (Editorial Review Board Member: 2019-2022)
 Proceedings of the National Academy of Sciences
 Journal of Personality and Social Psychology
 Personality and Social Psychology Bulletin
 Journal of Experimental Social Psychology
 Journal of Experimental Psychology: General
 Journal of Experimental Psychology: Applied
 Cognition
 Cognitive Science
 Technology, Mind, & Behavior
 Psychology of Aesthetics, Creativity, and the Arts
 Journal of Business Ethics

ACADEMIC SERVICE

Management Area Coordinator (2025-Present)
 Milgard Graduate Program Committee (2024-Present; Chair 2025-Present)
 Milgard Faculty Council Member (2023-2025)
 Management Club Faculty Advisor (2023-2025)

Milgard Scholarship Committee (2021-Present)
Milgard Center for Business Analytics Associate (2020-2024)
Milgard Undergraduate Program Committee (Spring 2020)
UWT Distinguished Research Award Selection Committee (2019 - 2021)

MEDIA

[Fortune](#)
[The Economist](#)
[Insights by Stanford Business](#)

PROFESSIONAL MEMBERSHIPS

Academy of Management
Psychology of Technology Institute
Society for Personality and Social Psychology